



FUSION Refresh Program

Honeywell offers a Refresh Program for the FUSION family of recorders.



The Refresh Program will give FUSION users with out of warranty units the opportunity to receive an allowance on the purchase of a new MAXPRO® NVR or NVR Hybrid that provides the latest technology and efficiencies.

Why refresh your FUSION unit(s) to MAXPRO NVRs?

MAXPRO provides the latest technology on a common open IP platform. Once you learn one, you know them all!

The MAXPRO NVR Family is a more cost effective solution by starting at a lower price point than FUSION. For a full list of benefits visit [MAXPRO Series](#).

How do you get started?

1. Check your install records for FUSION recorder installs in the field
2. Contact the end user about updating their recorder(s)
3. Contact your Honeywell sales representative to provide:
 - a. Quantity of refresh units
 - b. Serial numbers of the FUSION units
 - c. Replacement MAXPRO NVR part numbers
 - d. PO number for new units
4. Honeywell will provide:
 - a. Refresh allowance amount per unit
 - b. Order placement with Integrator

FAQs

1. What is my refresh allowance per unit?

The allowance is 15% off the normal purchase price.

2. Do I have to refresh a FUSION unit or can it be any other DVR?

At this time, the program is set up to refresh FUSION units only.

3. May I use my refresh allowance toward any DVR / NVR?

The program is set up for the MAXPRO Series, but other units may be discussed on a one on one basis.

4. Do I have to return my old FUSION unit to receive the refresh allowance?

No, but you must supply the unique serial number for each FUSION unit to receive the refresh allowance toward the purchase of a new MAXPRO.

5. What units can I purchase for replacement in the program?

Any MAXPRO NVR XE, SE, or PE model

Any MAXPRO NVR Hybrid XE, SE, or PE model

6. Is there a limit to the quantity of FUSION DVRs I can refresh for an allowance?

No, there is no limit, but each refresh must be associated with a unique FUSION serial number AND a new MAXPRO NVR purchase to receive the allowance.