



MAXPRO® NVR XE, SE, PE Rev A Units Refresh Program



Honeywell offers a Refresh Program for the MAXPRO NVR XE, SE, PE Rev A units network video recorders (NVRs).

The Refresh Program will give MAXPRO NVR users with XE, SE, PE Rev A units the opportunity to receive an allowance on the purchase of a new MAXPRO® NVR or NVR Hybrid that provides the latest technology and efficiencies.

Why refresh your MAXPRO NVR XE, SE, PE Rev A unit to the latest MAXPRO NVRs?

The latest MAXPRO NVRs provide a more robust and high performance solution utilizing the latest hardware with powerful processor and memory technology. For a full list of offerings and benefits of the latest MAXPRO NVR Series offerings, visit the online [product pages](#).

How do you get started?

1. Check your install records for MAXPRO NVR XE, SE, PE Rev A unit installs in the field.
2. Contact the end user about the program.
3. Contact your Honeywell sales representative to provide:
 - a. Quantity of refresh Rev A units
 - b. Serial numbers of the MAXPRO NVR XE, SE, PE Rev A units
 - c. Replacement MAXPRO NVR part numbers
 - d. PO number for new units
4. Honeywell will provide:
 - a. Refresh allowance amount per unit
 - b. Order placement with ADI

FAQs

1. What is my refresh allowance per unit?

15% off normal purchase price. This offer cannot be combined with any other active promotions.

2. Do I have to refresh a MAXPRO NVR XE, SE, PE Rev A unit or can it be any other MAXPRO NVR?

At this time, the program is set up to refresh MAXPRO NVR XE, SE, PE Rev A units only. Below are the part numbers of the Rev A units that can be refreshed:

HNMXEA1	HNMPE32A041S
HNMXEA2	HNMPE32A061S
HNMXEB1	HNMPE32A081S
HNM32N1T	HNMPE32A101S
HNM32N2T	HNMPE32A082S
HNM32N3T	HNMPE32A122S
HNM32N4T	HNMPE32A162S
HNM32N6T	HNMPE32A202S
HNM32N8T	HNMPE32A123S
HNM32N9T	HNMPE32A183S
HNM32N12T	HNMPE32A243S
	HNMPE32A303S

Note: For the above NVR Rev A models (XE- 16 channel, XE - 8 Channel, SE - 32 Channel, PE - 32 Channel) there is no change in the maximum number of channels and performance metrics supported with v3.5 software update.

- The replacement units (SE Rev B, PE Rev B, Hybrid SE and Hybrid PE) support up to 64 channels with v3.5 software update.
- The replacement XE Rev B units support up to maximum 16 channels with v3.5 software update.

3. May I use my refresh allowance toward any DVR / NVR?

The program is set up for MAXPRO NVRs, but other units may be discussed on a one on one basis.

4. Do I have to return my old MAXPRO NVR unit to receive the refresh allowance?

No, but you must supply the serial number for each Rev A unit to receive the refresh allowance on new models.

5. What units can I purchase for replacement in the program?

Any MAXPRO NVR XE, SE, or PE Rev B model
Any MAXPRO NVR Hybrid XE, SE, or PE model

6. Is there a limit to the quantity of MAXPRO NVR XE, SE, PE Rev A units I can refresh for an allowance?

No, there is no limit, but the return must be associated with a new MAXPRO NVR purchase to receive the allowance.